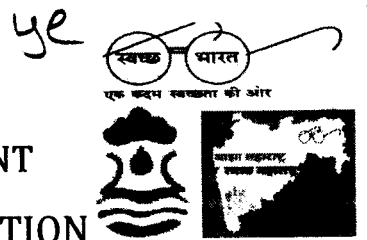




सुखान् महाराष्ट्र - निर्मल महाराष्ट्र
पाणी व स्वच्छता सहाय्य संस्था

WATER SUPPLY & SANITATION DEPARTMENT

WATER & SANITATION SUPPORT ORGANIZATION



WSSO/WSB/CR- 10/2018

Dated:-27-07-2018

NOTICE FOR QUOTATION

Sealed quotations are invited by the Director, WSSO for Comprehensive Annual Maintenance Contract for two units of each 40 KVa capacities Galaxy 300 APC Brand UPS installed in the office of undersigned.

Sealed quotation should reach this office on or before **dated 04-08-2018 up to 13:00 Hrs**. The same will be opened in presence of intending agency on the same day at **15:00 Hrs** if possible. Postal delay will not be considered and conditional offer will not be accepted. Terms and conditions applicable for AMC are as mentioned below.

Scope of maintenance support during the maintenance period:

1. Description of Services:

- a. Four Preventive maintenance visits per year in normal business hour (5x8)
- b. Unlimited breakdown covered under AMC
- c. Agency will manage all logistics of Customer installation, from hardware delivery to scheduling installation, technicians and ensuring a smooth installation process.
- d. While on site, agencies Certified Field Service Engineers, backed by years of industry experience, will diagnose any errors directly, ensuring accuracy of any corrective active actions taken.
- e. During each Prevention Maintenance visit, agencies Certified Field Service Engineers will run tests to verify the system is functioning correctly in all operational modes.
- f. Part of Maintaining Customer systems is ensuring the unit is operating with the most recent firmware version. All Preventive Maintenance contracts include free firmware upgrades.
- g. Replacement parts and components for all units are included at no additional cost.
- h. The average response time will be 4 Hours from the time of request and the Average Resolution will be 8 Hours from the time of request based on the type of problem.
- i. During the AMC period, agency will check the batteries during the preventive maintenance period and inform accordingly the status of batteries.

2. Out of scope of Service Provider:

- a. Batteries are excluded
- b. AC Capacitors which are > 7 Years /61320 Hrs old
- c. DC Capacitors which are > 5 Years/43800 Hrs old
- d. Wound components such as Transformers & chokes
- e. Switchgears which are > 5 years old
- f. Any civil and structural work
- g. Any damage caused due to external factors like water spillage, short circuit, damage by rodents or pests.

3. Payment :

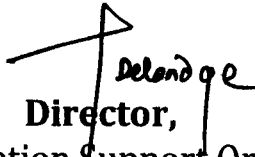
- a. 100% advance on signing of Agreement,
- b. Rate inclusive all taxes, GST and duties etc.

4. Other Terms and Conditions:

a. The successful agency has to execute the agreement within 8 days from the issuance of work order.

b.

Right to reject any or all quotation without assigned any reasons there is of reserved by the Director WSSO.


Director,
Water & Sanitation Support Organization,
CBD Belapur, Navi Mumbai
Maharashtra

SAVE WATER- SAVE LIFE